

MyMomentive Privacy Policy

Revised March 2024

IDENTIFICATION OF THE DATA CONTROLLER

This website is controlled and operated by Momentive Performance Materials Inc., a Delaware (USA) corporation with its headquarters/principal office at 2750 Balltown Road, Niskayuna, NY 12309, USA, and its subsidiaries ("Momentive" or "We").

SCOPE

This Privacy Policy describes the information collection, use, and disclosure practices of the Momentive eCommerce Platform hosted at <https://shop.mymomentive.com> (the "Site").

From time to time, Momentive may make changes to this Privacy Policy. Such changes do not have retroactive effect and will only apply to our future practices. Any such future modifications to this Privacy Policy will be posted on the Site, with an updated "Revised" date at the top. Continue to use the Site after each revision date only if you agree to the most recent changes.

INFORMATION COLLECTION AND USE

Whenever you browse the Site, Momentive's web server will temporarily log each access to its log file. Through this process, Momentive will collect and store the below data until they are deleted in accordance with statutory requirements:

- IP address of requesting system
- Time and date of access
- Name and URL of the data accessed on our web server
- Transferred data volume
- Confirmation whether download was successful
- Header information identifying the requesting browser and operating system

Momentive processes this data only to the extent required for the purposes of providing access to the content of the Site and to secure and administer Momentive's systems. The IP address will only be analyzed in case of security incidents on Momentive's systems.

To access some services or areas on the Site, you may be asked to register and to provide information about you and/or your company such as name, job title, email address, and other information. This information will enable Momentive to provide services and/or information to you. If you order products or use certain services available through this Site, you may be asked to provide further information, including billing information (such as credit card account information), delivery addresses, product information, and other personal information. Momentive may also collect other information from you when you provide comments or participate in surveys. The type of information collected is always transparent to you in advance, as the relevant registration process or survey will ask for such information explicitly. We use such personal information to provide our services and otherwise operate our business, consistent with this Privacy Policy and any notice that may be provided at the time of collection. In most cases, personal information is used only to respond to your inquiry or to process your request. If we would like to use your personal information for marketing purposes, we will first ask for your consent.

Cookies

To ensure a good user experience, our Site uses system cookies that contain a unique number, your 'session ID', which allows our server to recognize your computer and 'remember' what you've done on the Site. The benefits of these are:

- You only need to log in once if you're navigating secure areas of the Site
- You are able to use interactive elements of the Site, such as forms
- Our server can distinguish between your computer and other users, so you can see the information that you have requested.

When you close your browser the locally stored cookie will be deleted and the Site will 'forget' your session pursuant to the following tables which give details of the different cookies that might be used during a session:

You have the right to decide whether to accept or reject cookies. If you would like to opt out of the advantages of these cookies, you can read in the 'help' function on your browser how to adjust your browser to prevent these cookies, accept new cookies, or delete existing cookies. The "help" function also explains how to block all cookies or set up notifications for new cookies. However, rejection of a cookie may limit the functionality that is available to you when you visit this Site.

Strictly Necessary Cookies

Because the cookies listed below are strictly necessary to deliver the Site to you, you cannot reject them via our cookie compliance solution.

You may reject the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this Site.

Cookie Name
form_key
mage-cache-sessid
mage-cache-storage
mage-cache-storage-section-invalidation
mage-messages
PHPSESSID
private_content_version
section_data_ids
store
plant_detail_name
OptanonConsent
OptanonAlertBoxClosed
user_allowed_save_cookie

Google Tag Manager

This site uses Google Tag Manager, a tag management tool provided by Google, Inc. Google Tag Manager gives the ability to add and update own tags for site analytics.

Google Universal Analytics - Functional Cookies

Google Analytics, a web analytics service provided by Google, Inc. Google Analytics uses the below cookies, which are text files placed on your computer, to help the Site analyze how users use it. The information generated by the cookie about your use of the Site will be transmitted to and stored on servers in the United States. Our Site configuration does not allow sharing this information with Google and other parties.

Cookie management will be done with OneTrust. Our cookie compliance solution stores information whether you have given or withdrawn consent for the use of functional cookies the Site uses. This way you have the right to decide whether to reject being tracked by Google Analytics cookies:

Cookie Names	Purpose	Stays Until
Google Analytics Cookies: _ga _ga_JDWSVJEL5R	We use Google Analytics for our web analytics tool. The information collected helps us to continually address the needs of our visitors.	Google Analytics Cookies may exist up to 2 years.

Google Analytics will use this information on our behalf for the purpose of evaluating your use of the Site, compiling reports on website activity for us and providing to us other services relating to website activity and internet usage. The IP-address that your browser conveys within the scope of Google Analytics will not be associated with any other data held by Google.

SHARING OF INFORMATION

When you provide information to Momentive, it may be shared with third party service providers within and outside your domestic region to perform processing tasks or business functions for us or on our behalf. This includes fulfilling your requests, managing our customer relations and offering you Momentive products and services.

Momentive does not share, sell, or lease personal information about you to any third parties for direct marketing use without your prior consent.

Momentive may disclose information about you to third parties if we believe that we have a legal obligation to do so or where we believe disclosure is necessary to protect our rights, and/or comply with a judicial proceeding, court order, or legal process. In the event Momentive merges with another company, or another company acquires all or part of Momentive's assets, including without limitation, in the event of bankruptcy, personal information compiled or owned by Momentive may be among the items transferred in that transaction. In addition, the information you provide may be shared with Momentive operating units or departments, as well as affiliates or other companies under ownership of Momentive Performance Materials Inc., whether located in the United States or in other parts of the world.

DATA SECURITY

Momentive maintains adequate physical, electronic, and administrative safeguards to protect your personal information from unauthorized access. Access to information about you is restricted to those Momentive workers who need to know the information to respond to your inquiry or request.

LINKS

This Site may feature links to other websites. Momentive is not responsible for the content, security, or privacy practices employed by other websites. You should contact these companies directly if you have any questions about their collection or use of information about you.

ACCESS TO YOUR DATA

If you have a customer account at the Site, Momentive gives you access to a broad range of information through your account that you may view and correct. Besides this, you have the right to receive confirmation from Momentive whether or not personal data about you is processed and where this is the case, to access to the personal data. In this respect, you may receive a copy of your personal data Momentive processes. For any further copies, Momentive reserves the right to charge a reasonable fee based on administrative costs. To exercise this right, please contact Momentive as set out below

CONTACT US

Please contact Momentive if you wish to modify or verify personal information that you have submitted or if you have questions about the information that is maintained.

If you have any questions or concerns about this Privacy Policy, please contact us at webprivacy@momentive.com.